# **Make a Payment**

Payment may be made through our online site, web app, drop box (located outside City Hall), in person at the cashier window or through the U.S. mail. Autopay can be set up with a credit or debit card or checking/savings account on our web-based applications (see the link section below). Autopay set up through the office is checking account only.

Please be aware that when paying online (*except utilities*) there is a charge for online pay from our vendor Point and Pay. You can always pay in person at City Hall to avoid this fee by either using the drop off box in front on Delta Avenue or seeing us during posted business hours at the window.

- Credit/Debit Cards Fees: Credit/Debit Cards are 3% with a \$2.00 minimum charge on cards.
- **E-Check Fees:** The charges are a flat fee of \$3.00 up to \$10,000 or \$10.00 for payments over \$10,000.

# **Payment Center**

Delinquent Personal Property Online Payment Miscellaneous Invoice Payment Special Assessment Payment Tax Payment Utility Payment

# **Utility Payments**

Meters are read for usage the first workday of each month. Utility bills are due by 4 PM on the 14th of each month. If the due date falls on a weekend or a holiday it will be the next business day. Bills are sent out between the 18th and the 21st of each month.

### **Utility Deposits for Renters**

**Residential** \$500.00

Lakeview Apartments	
708 Delta Apartments	<b>\$</b> \$200.00
905 Delta Apartments	
Commercial Utility Forms	\$500+ (dependent upon business type)
Autopay (ACH) Form.pdf 10.37 KB	
Emergency Medical Waiver Form.pdf 304.47 KB	
New Service Utility Request - Commercial 23.39 KB	
New Service Utility Request - Residential 113.6 KB	
Landlord Form - Lien Waiver.pdf 157.79 KB	
Landlord Form - Revenue Bond Act.pdf 70.73 KB	
Request for Utility Bill Review.pdf 125.92 KB	
Update a Senior Account.pdf 127.35 KB	

Utility Policy.pdf 239.73 KB

# GO FARTHER

# WITH MYACCOUNT & THE MYMETER APP

Now you have the ability to view your energy and water use and pay your bill from your mobile device using the MyMeter app. Just like you already

do with MyAccount, you can spot trends, track your usage and even receive energy-related alerts and challenges all from the MyMeter app. It includes easy bill pay too.

#### DATA AND ALERTS ON YOUR PHONE

Access data across all of your devices and stay up-to-date even when you're out of town.

#### TRACK AND COMPARE YOUR USAGE

Track your usage against local weather conditions and see how it compares to previous months and years.

#### **ONLINE BILL PAY**

Securely pay your bill with a credit card or bank account. Even easier, sign up for Auto Pay.

#### **EASY SETUP**

- Go to your Apple or Android app store and search for MyMeter.
- Install the app and then select Gladstone Power & Light from the menu.
- Enter your existing MyAccount login email address and password (or create a new account).









## GET STARTED TODAY! VISIT GLADSTONEMI.ORG



At Gladstone Power & Light, we join forces with other local not-for-profit utilities through WPPI Energy to share resources and lower costs.

gladstonemi.org (906) 428-3737

Shared strength through @ WPPI Energy

Set up your MyMeter app today to view your energy and water use and pay your bill from your mobile device.

# **Related Links**

- Delinquent Personal Property Online Payment
- Miscellaneous Invoice Payment
- Special Assessment Payment
- Tax Payment
- Utility Payment